

DMN Logistics Ltd is committed to delivering high quality customer services which fully meet the requirements of its customers at all times. We aim to provide a high quality inspection collection and delivery service of vehicles for dealers, fleet operators, auctions and other transport operators.

We are committed to continuous improvement and have established a Quality Management System which provides a framework for measuring and improving performance throughout the organisation. Our systems and procedures support our aim of total customer satisfaction and recognise the importance that the quality of our service has to the future of our business. We also expect the same high standards of quality from our suppliers in order to support our highly respected reputation.

We are committed to operating continuously to BS EN 9001:2015. This includes setting measurable Quality Objectives, which have been agreed by the managing director along with a framework to ensure these are subject to formal management review.

The quality policy principles and objectives will be communicated and available to staff at all times.

We shall ensure that all our personnel understand and fully implement our Company's policies and objectives and are able to perform their duties effectively through an ongoing training and development program.



Managing Director

**Revision status**

Revision	Date	Amendment	Content Manager	Approved by
Issue 1.0	12/01/2016	New Policy	M Hutchings	N Chadaway